

GDPR Compliance Statement

We have created this GDPR Compliance Statement to explain our approach to implementing GDPR Compliance program. It describes the implementation of our data protection roles, policies, procedures, controls and measures to ensure ongoing compliance with GDPR. This privacy policy will explain how our organisation uses the personal data we collect from you when you use our website.

What data do we collect?

The PRIDAR Chatbot collects the following data:

- User login information - username, password and e-mail for verification purposes
- User scores - to generate data visuals based on a national average

How do we collect data?

Users directly provide the data that is collected by PRIDAR Chatbot. We collect data and process it when you:

- Create or register an account, or administer your account
- Input, post, or upload data, or other content through the chatbot function
- Submit questions or other communications to us through our application
- Complete PRIDAR tests

How will we use the collected data?

The PRIDAR Chatbot collects data, in order to:

- Authenticate users by verifying login details for administrative purposes
- Use scores to represent average data as part of the data visualisation.

How do we store your data

Our PRIDAR Chatbot securely stores your data at Airtable, which is EU GDPR compliant. Our chatbot application will keep your login details and user scores for a year. Once this time period has expired, we will delete your data by removing it from the database.

What are your data protection rights

The APIs used in the PRIDAR Chatbot application are compliant of the EU GDPR ensuring the security and protection of the personal information that we process, and providing a compliant and consistent approach to data protection. (Airtable, 2021) (Jotform, 2022) (api.sendgrid.com, 2011) (quickchart.io, n.d.) (www.voiceflow.com, 2018)

We would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access - You have the right to request for copies of your personal data. We may charge you a small fee for this service.

The right to rectification - You have the right to request to correct any information you believe is inaccurate. You also have the right to request to complete information you believe is incomplete.

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The right to erasure - You have the right to request to erase your personal data, under certain conditions.

The right to restrict processing - You have the right to request to restrict the processing of your personal data, under certain conditions.

The right to object to processing - You have the right to object to processing of your personal data, under certain conditions.

The right to data portability - You have the right to request that we transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us by email: linta.rahman.20@ucl.ac.uk

Privacy policies of other websites

The PRIDAR Chatbot website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

Changes to our privacy policy

The PRIDAR Chatbot keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 29 March 2022.

How to contact us

If you have any questions about the privacy policy of our PRIDAR Chatbot, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

E-mail us at: adel.mouffok.20@ucl.ac.uk

Reference:

GDPR.eu. (2019). *Writing a GDPR-compliant privacy notice (template included)* - GDPR.eu. [online] Available at: <https://gdpr.eu/privacy-notice/> [Accessed 29 Mar. 2022].

Airtable. (2021). *Privacy Policy*. [online] Available at: <https://www.airtable.com/privacy> [Accessed 29 Mar. 2022].

quickchart.io. (n.d.). *Privacy Policy*. [online] Available at: <https://quickchart.io/privacy> [Accessed 29 Mar. 2022].

www.voiceflow.com. (2018). *Voiceflow | Privacy*. [online] Available at: <https://www.voiceflow.com/privacy> [Accessed 29 Mar. 2022].

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Jotform (2022). *Jotform Privacy Policy*. [online] The Jotform Blog. Available at: <https://www.jotform.com/privacy/> [Accessed 29 Mar. 2022].