No	Functional Requirements	Notes	Priority	Result	Contributors
1	The CSC shall recognise the category of product that the user is querying.	Specify over 500+ product categories in the NET-A-PORTER catalogue.	Must-have	✔	Wayne, Aouss
2	The CSC shall recognise the brand of product that the user is querying.	All brands, more than 700, are available to search.	Must-have	✔	Wayne, Aouss
3	The CSC shall recognise the size of product that user is querying.	Sizes of products such as S, M, etc and 39, 40, etc (for shoes) are recognised and mapped to custom-named sizes used NET-A-PORTER.	Must-have	✔	Wayne, Aouss
4	The CSC shall recognise the colour of product that user is querying.	All colours, over a 100, are available to search.	Must-have	✔	Wayne, Aouss
5	The CSC shall recognise the fabric of product that user is querying.	Fabric information is not supported in product APIs. Did not foresee such a situation when planning our requirements.	Must-have	✘	Wayne, Aouss
6	The CSC shall recognise the price of product that user is querying.	Specify a price bracket or a price estimate to filter products.	Must-have	✔	Wayne, Aouss
7	The CSC shall provide single/multiple product recommendations matching user query.	Products are displayed to availability, and capped at 10 items max for UX.	Must-have	✔	All
8	The CSC shall recognise and respond to FAQ related user query.	FAQ that are found on NET-A-PORTER's website can be answered, such as payment methods, return policies, etc.	Must-have	✔	Wayne, Jason
9	The CSC shall redirect user to customer service should a query return null, an inability to	Customer is redirected to customer service upon repeated invalid queries, and request for customer service/fashion advisor is handled via FAQ.	Must-have	✔	Wayne, Jason

	answer the question, or if a fashion adviser is requested.				
10	The CSC shall suggest example queries to user to indicate to user how to use the application when user query is irrelevant, illogical or incomprehensible.	Example queries are provided when user query return no results.	Must-have	✔	Jason
11	The CSC shall handle common misspellings of keywords in a query and produce the intended response.	Scrapped results from a word misspellings generator to capture a wider set of queries. E.g., "Guucci" will be understood as "Gucci".	Must-have	✔	Wayne
12	The CSC shall recognise the different sections of the website and is able to redirect users towards desired section.	Results for product recommendations and FAQ contains links to products and emails/phone numbers respectively.	Should-have	✔	All
13	The CSC shall suggest for user to change the language of website if user query is in one of the website-supported languages.	Customer is provided with link to supported language website if query is detected to be in that language.	Should-have	✔	Wayne, Jason