

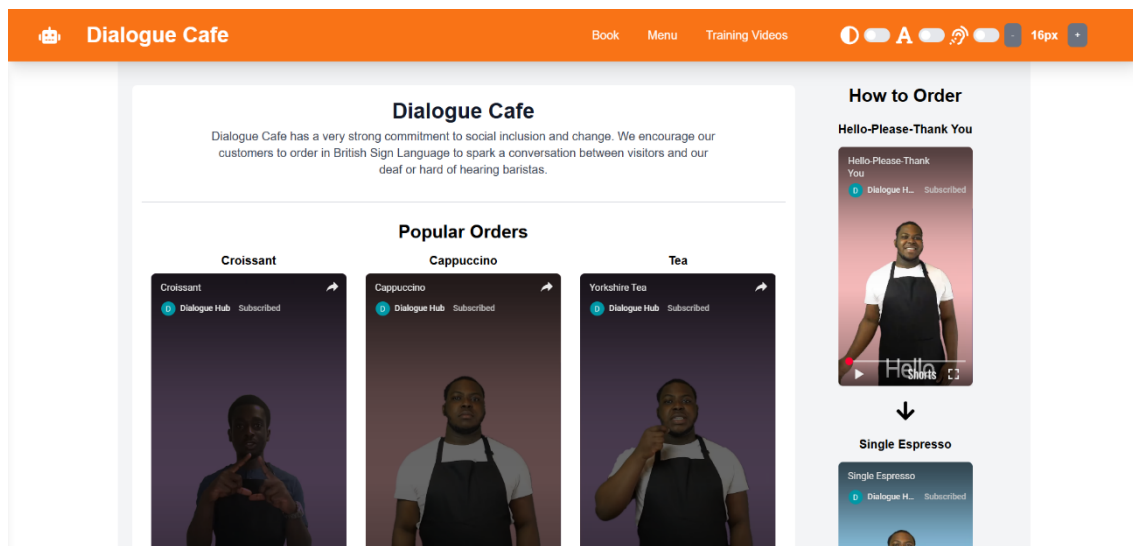
User Manual

Introduction

This user manual provides information on how to use our project. The project can be accessed here: <https://purple-coast-0af99a203.4.azurestaticapps.net/>

Home Page

Upon visiting the website, users will land on the home page. This page features hover-able videos on popular orders and how to order. It also provides more information about the café and has links to the other pages of the website.



The 'Book' button on the header can be clicked to go the booking page. The Dialogue Café logo in the header can be clicked to return to this home page.

Booking System

On the booking page a time slot grid selection will be shown.

Schedule a Cafe Visit

Select available time slots for your Dialogue Cafe visit. Please note that you can only book consecutive time slots for one day at a time.

Week of 10 Mar 2025

◀ Current Week ▶

Time	Monday 10/03	Tuesday 11/03	Wednesday 12/03	Thursday 13/03	Friday 14/03
8:00					0/3
9:00					0/3
10:00					0/3
11:00					0/3
12:00				1/3	0/3
13:00				1/3	
14:00				3/3	
15:00				2/3	
16:00				0/3	

The ‘Current Week’ button and adjacent arrow buttons can be used to navigate between past/future weeks. The available timeslots are in accordance with the café’s opening hours and unavailable slots are greyed out and not selectable.

The availability of each timeslot is also shown e.g. ‘1/3’ where 1 is the number of existing bookings for that slot and 3 is the maximum number of bookings. Slots with high availability are marked green, medium availability is marked yellow, and full slots are marked red and are unavailable for selection.

Week of 10 Mar 2025

◀ Current Week ▶

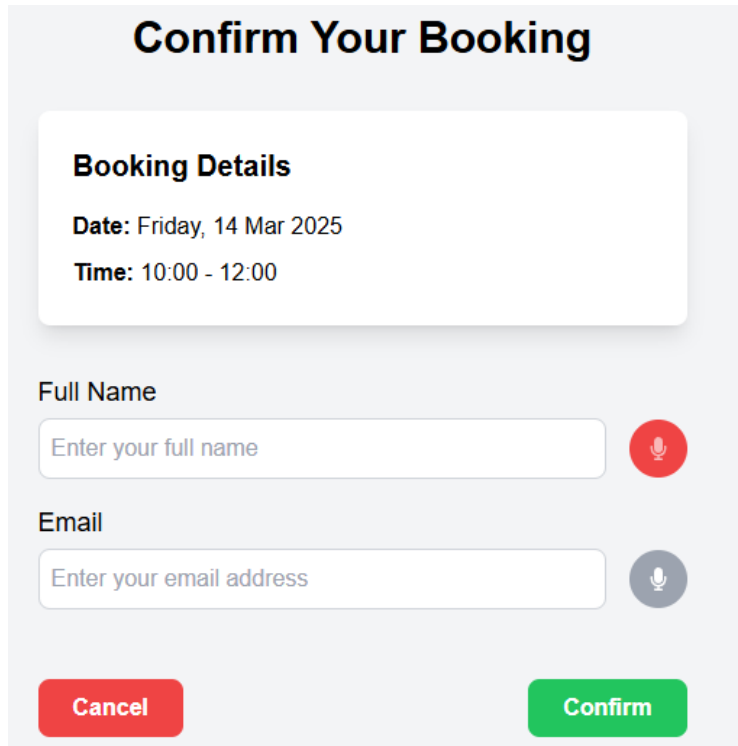
Time	Monday 10/03	Tuesday 11/03	Wednesday 12/03	Thursday 13/03	Friday 14/03
8:00					0/3
9:00					0/3
10:00					1/3
11:00					1/3
12:00				1/3	1/3
13:00				1/3	
14:00				3/3	
15:00				2/3	
16:00				0/3	

Selected Time:
10:00 - 13:00, Friday, 14 Mar 2025

Cancel Selection Book Selected Slots

Timeslots can be selected by being clicked and multiple consecutive slots can be clicked for a longer selection. Rules for timeslot selection are enforced, which you will notice if you attempt to select non-consecutive slots or slots on different days.

When a slot is selected, the selected date and time is displayed in the bottom left and buttons to 'Cancel Selection' and 'Book Selected Slots' appear. Slot selection can be cancelled by clicking the selected slots or pressing 'Cancel Selection'. Clicking 'Book Selected Slots' proceeds to the booking confirmation page.

A confirmation form titled "Confirm Your Booking" with a light gray background. At the top, the title is in bold black font. Below it, a white box with a shadow contains the heading "Booking Details" in bold. Under this heading, the date "Date: Friday, 14 Mar 2025" and time "Time: 10:00 - 12:00" are listed. Below the white box, the form has two sections: "Full Name" and "Email". Each section has a text input field with a light gray border and a red microphone icon to its right. The input fields contain placeholder text: "Enter your full name" and "Enter your email address". At the bottom of the form, there are two buttons: a red "Cancel" button on the left and a green "Confirm" button on the right.

Confirm Your Booking

Booking Details

Date: Friday, 14 Mar 2025

Time: 10:00 - 12:00

Full Name

Enter your full name

Email

Enter your email address

Cancel Confirm

On the confirmation page, the selected booking details are displayed and there are input field for 'Full Name' and 'Email'. These can be filled by text or voice input (using the voice input buttons on the right of the input field).

If 'Cancel' is pressed, the user is returned to the booking page.

Upon pressing 'Confirm', input validation is performed and if necessary, error messages are displayed.

Please enter a valid email address.

User already has a booking during selected time slots

If the input is valid, users are navigated to a success page.

Booking Confirmed

Booking Details

Date: Thursday, 13 Mar 2025

Time: 12:00 - 14:00

Address: Royal Docks Center for Sustainability,
University of East London, 4-6 University Way, London
E16 2RD

Full Name: Nicholas Blandos

Email: nicholas.blandos.23@ucl.ac.uk

Thank you for booking a visit to the Dialogue Cafe!
A confirmation email has been sent to your inbox.

[Make Another Booking](#)

The success page provides all the booking details and has a button to return to the booking page. Once the booking is confirmed the booking details are saved to the database and the user is emailed with confirmation.

The confirmation email contains the booking details and links to add the booking to various calendars.

Dialogue Cafe Booking Confirmation

Thu 13/03/2025 12:00 - 14:00

Royal Docks Center for Sustainability, University of East London Docklands Campus, 4-6 University Way, London E16 2RD

dialoguecafe1@gmail.com invited you Didn't respond 1

Accept

Decline

dialoguecafe1@gmail.com

To: mailto <nicholas.blandos.23@ucl.ac.ukmailto:mailto:nicholas.blandos.23@ucl.ac.uk>

Thu 13/03/2025 11:46

Caution: External sender

Your booking at Dialogue Cafe is confirmed:

- Date: 2025-03-13

- Time: 12:00 - 14:00

- Location: Royal Docks Center for Sustainability, University of East London Docklands Campus, 4-6 University Way, London E16 2RD

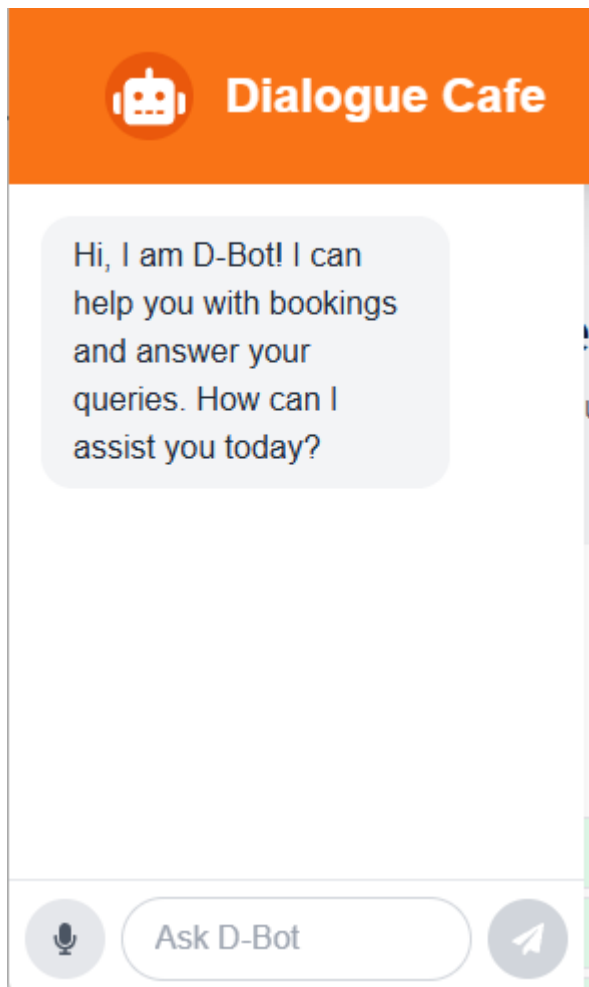
Add to your calendar:

- Google Calendar: <https://eur01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.google.com%2Fcalendar%2Frender%3Faction%3DTEMPLATE%26text%3DCaf%25C3%25A9%2BBooking%2BConfirmation%26dates%3D20250313T120000Z%2F20250313T140000Z%26details%3DYour%2Bbooking%2Bat%2BDialogue%2BCaf%25C3%25A9%2Bis%2Bconfirmed%26location%3DRoyal%2BDocks%2BCenter%2Bfor%2BSustainability%2C%2BUniversity%2Bof%2BEast%2BLondon%2BDocklands%2BCampus%2C%2B4-6%2BUniversity%2BWay%2C%2BLondon%2BE16%2B2RD&data=05%7C02%7Cnicholas.blandos.23%40ucl.ac.uk%7C76325a320e9847f9abc008dd6224bd4f%7C1faf88fea9984c5b93c9210a11d9a5c2%7C0%7C7C638774632105500800%7CUnknown%7CTWfPbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUslYiOiJwLjAuMDAwMCIsIlAiOiJXaW4zMisilFoiIjoiTWfPbCisldUijoyfQ%3D%3D%7C0%7C%7C7C&sdata=dmGatTwiiO1rkB7750i872vDDOZ0KQYtMSO8x%2FG3vvc%3D&reserved=0>

- Outlook Calendar: <https://eur01.safelinks.protection.outlook.com/?url=https%3A%2F%2Foutlook.live.com%2Fcalendar%2F0%2Fdeepink%2Fcompose%3Fsubject%3DCaf%25C3%25A9%2BBooking%2BConfirmation%26startdt%3D2025-03-13T12%3A00%3A00%2B00%3A00%26enddt%3D2025-03-13T14%3A00%3A00%2B00%3A00%26location%3DRoyal%2BDocks%2BCenter%2Bfor%2BSustainability%2C%2BUniversity%2Bof%2BEast%2BLondon%2BDocklands%2BCampus%2C%2B4-6%2BUniversity%2BWay%2C%2BLondon%2BE16%2B2RD%26body%3DYour%2Bbooking%2Bat%2BDialogue%2BCaf%25C3%25A9%2Bis%2Bconfirmed&data=05%7C02%7Cnicholas.blandos.23%40ucl.ac.uk%7C76325a320e9847f9abc008dd6224bd4f%7C1faf88fea9984c5b93c9210a11d9a5c2%7C0%7C7C638774632105500800%7CUnknown%7CTWfPbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUslYiOiJwLjAuMDAwMCIsIlAiOiJXaW4zMisilFoiIjoiTWfPbCisldUijoyfQ%3D%3D%7C0%7C%7C7C&sdata=AFz0lFin2ZX%2FG7Q278nsuOzNRaRxmjpwmwHBzcP8nk%3D&reserved=0>

- Apple Calendar: See attached .ics file

AI Assistant

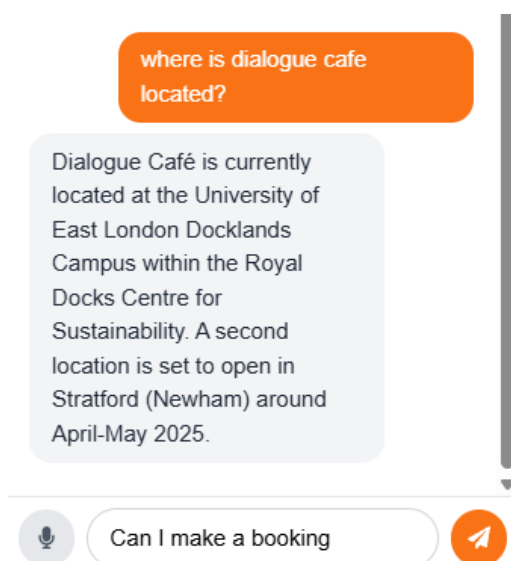


The AI Assistant sidebar can be toggled by clicking the robot icon in the header. This sidebar can also be resized by dragging the edge of it horizontally.

The top part of the form displays the messages. Chatbot messages are grey and on the left side whereas user messages are orange and on the right.

The bottom has the input field which has 3 parts. On the left side is a microphone icon which can be toggled to enable voice input for the user message. The middle input field is for text input which can be submitted by clicking the paper airplane button on the right or pressing enter.

One useful feature of the assistant is that it can answer FAQs about Dialogue Café which have been provided in its context.



How can I order Hot Chocolate in BSL?

You can order Hot Chocolate in BSL. Here is a video that shows you how to sign it:

Hot Chocolate (BSL):



Feel free to ask if you need more assistance with BSL or any other menu items!

It can also provide café menu information and help with British Sign Language by providing relevant videos.

The assistant also provides an alternative method of booking. It has information about opening hours, current timeslot availabilities, and the current date. It can proceed with the whole booking process independently if given the required information and even send the confirmation email. Please note that as we use a cheaper model 'GPT-4o-mini', it is possible for the AI to occasionally make mistakes, especially during this section.

Can I make a booking?

Yes, you can make a booking! Please provide me with the following details:

1. Your full name
2. Your email address
3. The date you would like to book
4. The time you would like to start your booking (please specify the duration if it's more than 1 hour)

I'll check availability and help you with the booking!

Nicholas Blandos, nicholas.blandos.23@ucl.ac.uk, 18/03 Tuesday, 8-11AM

I checked the availability for your requested timeslot on Tuesday, March 18, 2025, from 8 AM to 11 AM. Here are the available times:

- **8:00 AM - 9:00 AM** (0 bookings)
- **9:00 AM - 10:00 AM** (0 bookings)
- **10:00 AM - 11:00 AM** (0 bookings)

Since you want to book from 8 AM to 11 AM, I will create three consecutive hourly timeslots:

1. 8:00 AM - 9:00 AM
2. 9:00 AM - 10:00 AM
3. 10:00 AM - 11:00 AM

Please confirm if this works for you, and I will proceed with the booking!

Yes that works

Great! Just to confirm, here are the details for your booking:

- **Full Name:** Nicholas Blandos
- **Email:** nicholas.blandos.23@ucl.ac.uk
- **Date:** Tuesday, March 18, 2025
- **Timeslots:**
 - 8:00 AM - 9:00 AM (0 bookings)
 - 9:00 AM - 10:00 AM (0 bookings)
 - 10:00 AM - 11:00 AM (0 bookings)

Please confirm if everything is correct, and I'll proceed to create the booking!

Yes

Your booking has been created successfully! Here are the details:

- **Full Name:** Nicholas Blandos
- **Email:** nicholas.blandos.23@ucl.ac.uk
- **Date:** Tuesday, March 18, 2025
- **Timeslots:**
 - 8:00 AM - 9:00 AM (0 bookings)
 - 9:00 AM - 10:00 AM (0 bookings)
 - 10:00 AM - 11:00 AM (0 bookings)

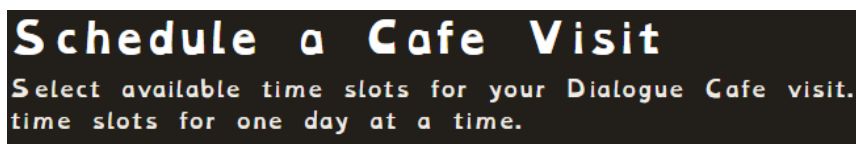
Thank you for choosing Dialogue Café! If you have any further questions or need assistance, feel free to ask. Enjoy your time at the café!

As we use a general AI model, the assistant can also help users with other general queries focusing on the cafe. Chat context also persists until the page is reloaded.

Accessibility Features



In the header we also provide several accessibility features. The first one is ‘High Contrast Mode’. This mode inverts colors on the page which improves contrast for visually impaired users.



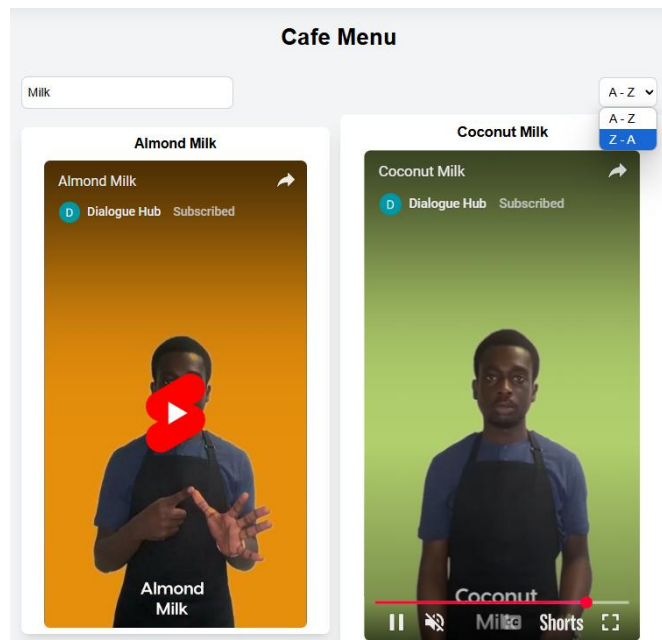
The second is a toggle for ‘Dyslexic Font’. This changes the font on the website to be more readable for those with dyslexia.

The third option is a ‘Screen Reader’. Whilst we provide accessible aria labels in our code for external screen readers, we also have a built-in screen reader. Enabling this reads out information on the website when components are hovered over.

Finally, we have the ‘Font Size Adjuster’. Users can press ‘-’ and ‘+’ to decrease/increase the font size to their preference. The default size is ‘16px’, the minimum is ‘12px’, and the maximum is ‘20px’

Menu and Training Pages

The menu and training pages can be accessed from the header. These pages provide a list of videos showing useful phrases in BSL.



Both pages have the same layout except Menu contains videos for the menu items and Training has videos of useful phrases in BSL. The page features a search bar on the top left and a sort dropdown on the top right. The sort feature allows alphabetical sorting in reverse order. Videos can be played by being hovered over.

Responsive Layout

Finally, we also highlight our responsive layout by showing the booking page on an iPhone 12 Pro.

The AI sidebar now becomes vertically resizable, and the accessibility options are moved into a toggle-able menu in the header. Some text is also condensed to lessen the clutter on a smaller screen.

